



Summit Telephone Company • P.O. Box 10089 • Fairbanks, AK 99710-10089

June 22, 2012

FCC and USAC WC Docket No. 10-90

Enclosed please find the annual reporting requirements and annual ETC reporting as required by WC Docket No. 10-90 for Summit Telephone & Telegraph of Alaska (Study Area 613028).

If you have questions, my contact information is listed below.

Sincerely,

Jan Cannon
Secretary/Treasurer
Board of Directors

Phone (907)389-1012

Telephone: (907) 389-1012 Fax: (907) 389-4003 Email: summit@polarnet.com

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Summit Telephone	Alaska	613028

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,

Jan Cannon

[Signature of Corporate Officer]

Date:

6-19-2012

Jan Cannon

[Printed Name of Corporate Officer]

Secretary / Treasurer

[Title of Corporate Officer]

Carrier's Name Summit Telephone

Carrier's Address P O Box Box 10089 Fairbanks AK 99710

Carrier's Telephone Number (907) 389-1012

Annual ETC Reporting Requirements
And Certifications
In compliance with 3 AAC 53.460
Due March 31, 2012

The Summit Telephone and Telegraph Company of Alaska, Inc. dba Summit Telephone Company (Summit) CPCN 350, Study area code (SAC) 613028, submits the following in compliance with the 3 AAC 53.460 reporting requirements.

(1) An update of the common carrier's network deployment plan that details services provided within the eligible telecommunications carrier service area and includes:

(A) Maps detailing progress towards meeting network deployment plan targets;

Not required by STC as carrier of last resort.

(B) The amount of universal service support received;

<u>USAC</u>	
HCLF	\$ 570,804.00
ICLS	335,820.00
LSS	133,848.00
Lifeline/Linkup	2,282.00
<u>Total USAC</u>	<u>\$ 1,042,754.00</u>

<u>AUSAC</u>	
CCL Support	\$ 94,789.89
DEM Support	\$ 12,865.00
Lifeline/Linkup	290.50
PIPT	1,515.48
<u>Total AUSAC</u>	<u>109,460.87</u>

Total Support Received \$ 1,152,214.87

(C) An explanation of how universal service support was used in the previous year to improve service quality, coverage, or capacity;

As an incumbent rural ETC, Summit is subject to the universal service regulations set forth in 47 CFR, Part 36, Subpart F. Per the formulas included in these Federal regulations, Summit's current and future Federal USF High Cost Loop Support receipts are partial reimbursements of historical expenditures for eligible loop equipment and maintenance. Summit does not specifically designate the monies from current or future USF receipts to any single current or future project or equipment purchase. Summit treats these receipts as a reimbursement of expenses and also offsets the local or state revenue requirements in the provision

of service. Therefore, Summit's support dollars have been and will continue to be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended as required in 47 CFR Part 54 paragraph 54.7.

(2) A certification that the common carrier provided service throughout its eligible telecommunications carrier service area in the past calendar year to all customers requesting service except as described in (3) of this subsection;

Summit certifies that it has provided service throughout its eligible telecommunications carrier service area in the past calendar year to all customers requesting service except as described in (3) of this subsection;

(3) An explanation of each instance in which a customer was denied supported services and a detailed explanation of the steps taken to provide service;

No customer was denied service.

(4) The number of complaints to the commission or the Federal Communications Commission by study area and service area, comparing the number of complaints to the total number of handsets or lines served by the carrier by study area and service area;

There were no complaints to the commission or to the Federal Communications Commission for 2011.

Line Count as of 12/31/11 by service area:

Chatanika – Cleary Summit	191
Coldfoot – Wiseman	48
Chena Hot Springs	<u>17</u>
Total Lines	<u>256</u>

(5) A certification that the common carrier is in compliance with applicable consumer protection and service quality standards set out in 3 AAC 53.450;

Summit certifies that it is in compliance with applicable consumer protection and service quality standards set out in 3 AAC 53.450 except as noted below.

For Summit this includes 53.450 (a) An eligible telecommunications carrier shall maintain at least one business office, with toll-free calling if necessary, staffed during commission business hours, to provide customers with access to personnel who can timely provide information on services and rates, accept and process service applications, explain and adjust bills, and generally represent the carrier.

Summit maintains a business office at 5048 Haystack Drive, Fairbanks, Alaska, as stated in its tariff. It has trained customer service personnel on duty with formal office hours of 9:00 to 4:00. Qualified non-customer service personnel are available from 8:00 to 5:00

on site. Summit has two telephone numbers available for customer service: 907-389-1012 and 800-459-1012 for those outside of the Chatanika-Cleary Summit service area. The number 611 is forwarded from all exchanges to the main number of 389-1012.

53.450 (b) is for Wireless Carriers

(c) An eligible telecommunications carrier shall commit to maintaining, in an easily accessible location on the company website, consumer complaint procedures

Summit Telephone Company has a web site <http://www.summittelephonecompany.com/SummitTelWebpg.htm> that is linked to consumer complaint procedures and will continue to maintain it.

(6) A certification that the common carrier complies with requirements set out in 3 AAC 53.410(a) (12) regarding functionality in emergency situations;

Summit Telephone certifies that it complies with requirements set out in 3 AAC 53.410(a) (12) regarding functionality in emergency situations by:

(A) Maintaining at least eight hours of backup power to ensure functionality without local alternating current (AC) commercial power;

(B) Establishing to the extent feasible the ability to reroute traffic around damaged facilities and to manage traffic spikes resulting from emergency situations; and

(C) Establishing procedures for employees to follow in an emergency to prevent or minimize interruption or impairment of telecommunications services;

(7) Copies of any outage reports mandated by the commission or the Federal Communications Commission;

No outage reports in 2011.

(8) A certification that the common carrier complies with 3 AAC 53.410(a) (14) by offering one or more calling plans comparable to those of the incumbent local exchange carrier, including a calling plan with at least 500 free minutes of local usage per month; and

Summit Telephone Company is the incumbent telephone company with unlimited local minutes for each subscriber.

(9) Affidavits of publication from the prior calendar year demonstrating that the common carrier advertised the availability of supported services throughout the eligible telecommunications carrier service area.

Summit has advertised the availability of supported services throughout the eligible telecommunications carrier service area each year by manually posting the

advertisements in service area gathering places. The notice is posted at all public phone booths many of which are also public gathering spots or significant retail operations in their areas. See the attached public notice that is updated annually and diligently posted.

(b) A common carrier designated as an eligible telecommunications carrier before July 12, 2009 must submit an initial annual report that includes a certification that the carrier will comply with 3 AAC 53.410(a) (7), (16), and (17).

Summit certifies that it commits to:

(A) Provide service on a timely basis to requesting customers throughout the common carrier's eligible telecommunications carrier service area using its own facilities or a combination of its own facilities and resale in accordance with the common carrier's network deployment plan filed under 3 AAC 53.420 and revised under 3 AAC 53.460(a) (1); and

(B) File a report in accordance with 3 AAC 53.460(a) (3) of any instance in which the carrier is unable to fulfill a customer request for service;

Summit in compliance with 3 AAC 53.410(a) (16) acknowledges it may be required to provide equal access to long distance carriers if no other eligible telecommunications carrier provides equal access within the eligible telecommunications carrier service area;

Summit in compliance with 3 AAC 53.410(a) (17) with respect to universal service support for high-cost areas, a commits to use that high-cost universal service support for the provision, maintenance, and upgrade of facilities and services that benefit the eligible telecommunications carrier service area from which the support was derived;

Certified by:

Lecil E Varner

Lecil Varner
Acting General Manager

03-23-12

Date



SUMMIT TELEPHONE COMPANY

Services Available

Exchange Service: Residential Service \$20.15 Business Basic Service: \$24.20
Non-Optional EAS - Cleary Summit/Chatanika \$1.40.

Local Exchange Serving Areas:

1. Chena Hot Springs
2. Cleary Summit/Chatanika
3. Coldfoot/Wiseman/Nolan Creek

Exchange Service is a Voice Grade Service which Includes:

Touch Tone Dialing Free unlimited local usage within the exchange.

Single Party Service

Access to:

911 Emergency Services (E911-Includes Automatic Number ID & Automatic Location ID.

911- Does not include identification)

E911 in Chena Hot Springs & Cleary Summit/Chatanika

911 for Coldfoot/Wiseman for access to State Troopers

Operator Services

Long Distance calling

Directory Assistance

Toll Limitation - Toll Blocking or Toll Control

Special assistance for qualifying Low-Income residential subscribers:

Expanded Link Up Support

Support for the lessor of one half of the current connection fees under \$60 or \$30.

Support for 100% of the connection charges between \$60 and \$130.

Support for the interest charged on a schedule of payments.

Expanded Lifeline Services Monthly Support

\$6.50 for the Subscriber Line Charge.

Up to \$25.00 for Single Line Residential Service but not below \$1.00.

Low Income qualifications: Households with an income at or below 135 percent of the current official Federal Poverty Income Guidelines. OR Participation in one of the following federal or state administered programs: Medicaid; food stamps; supplemental security income; federal public housing assistance; or Low-Income Home Energy Assistance Program; Bureau of Indian Affairs general assistance; Temporary assistance for Needy Families; Head Start(only those meeting its income qualifying standard); National School Free Lunch Program, State of Alaska Temporary Assistance or Adult Public Assistance Program.

Applicants will be required to sign a document certifying, under penalties of perjury, participation and that they will notify Summit when participation stops. Lying or fraud will be treated appropriately in accordance with the law. Statements are subject to annual verification or audits.

December 16, 2011

Summit Telephone Company
5048 Haystack Drive
Fairbanks, Alaska 99712

Chatanika-Cleary Summit (907)389-1012
All Other locations(800)459-1012
FAX (907)389-4003